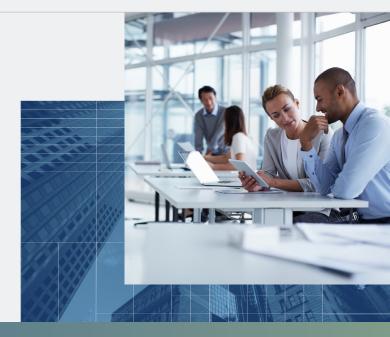


# Integration and Implementation Services

Bringing expertise, quality and speed to success



5M

installed

60-75%

Average energy savings

1000+

Customer installations

60

Countries and counting

200

Tons of total

Implementing building IoT and workplace technologies require a wholistic view, often operating within legacy building systems that are mission critical. This necessitates experience with a wide range of technologies that are typically used for operations management within the built environment.

Enlighted brings that expertise, with solutions that operate in real customer environments. With many standard integrations from which to choose, additional new technologies are added as customer demands dictate.

## Advanced service meets business needs

- Teams experienced with global program rollouts
- Speed to production with confidence
- Flexible selection of integration and implementation options
- Advantages of new technology versions as they are introduced
- Knowledge transfer to enable your staff with information



We understand that our customers are putting the success of their operations in our hands, and we don't take that responsibility lightly. With each integration we perform, each building we onboard and each set of employees using our mobile app, we gain new levels of learning to bring to the next engagement.



**JOSH BECK** 

COO, Enlighted





#### Implementation services

Enlighted takes pride in enabling a smooth implementation transition to begin using our solutions. The following briefly describes the onboarding process followed for each solution area. Detailed directions and workflows are outlined and made available via a knowledge-base online portal, accessible post purchase.

Solution	Implementation description
Lighting Control	<ul> <li>Working with lighting architects and designers, Enlighted delivers a full set of specifications of proposed configuration for review and final approval</li> <li>Administration workshop to cover configuration requirements</li> <li>Initial review of energy setup to establish baseline and best possible configuration for energy efficiency</li> <li>On-site installation via partner network of lighting systems, network configuration and system setup.</li> <li>On-site administration workshop to cover configuration requirements</li> </ul>
Flexible Spaces	<ul> <li>Inventory of physical spaces and design layout</li> <li>Implementation of digital maps associated with all floors covered by implementation</li> <li>Administration workshop to cover configuration requirements and end user communication strategies</li> <li>Delivery of Implementation Playbook: a best in class set of step-by-step instructions co-developed with industry workplace expert Gensler, for organizations bringing employees back to hybrid working</li> <li>Customer Success led training sessions on the application, administration, and Insights reporting</li> <li>Working with the client, Enlighted will engage in full User Acceptance Testing to ensure that the solution has been delivered to the client's specifications.</li> </ul>
Touchless Office	<ul> <li>Technical workshop to identify and define requirements to integrate with the client's building management system (BMS)</li> <li>Assigned technical resource to facilitate and execute on the integration</li> <li>Seamless integration to the building BMS allowing end-users the ability to remotely control temperature, lighting and shades</li> </ul>
Corporate Amenities	<ul> <li>Analysis of amenities interface requirements</li> <li>Integration programming, testing, and production migration</li> </ul>
Safe Return	<ul> <li>Capacity analysis and administrative setup</li> <li>Training and turnover workshop</li> </ul>
Data Services	<ul> <li>Administrative setup to ensure data integrity and dashboard operations are correctly configured</li> <li>Training and turnover workshop</li> </ul>
Business Intelligence	<ul> <li>Consultant led workshop to define the requirements and documentation for client reports or dashboards</li> <li>Using an agile methodology, Enlighted will set up regular checkpoints with the client to validate the design and accuracy of the reports/dashboards</li> <li>User acceptance testing</li> <li>Training and turnover workshop</li> </ul>
Support Services - Lighting Control	<ul> <li>Depending on the tier of support chosen:</li> <li>Tuning system configuration to maximize energy efficiency</li> <li>Online and on-site training to transfer administration and operations knowledge</li> <li>Firmware and software upgrades</li> <li>SLA guaranteed support response times</li> </ul>



#### Integration services

At Enlighted, our goal is to integrate seamlessly within your operations environment. Experience with interactions across a range of functions and systems has given us the confidence to know that we can manage your integration needs. A sample of our standard integrations follows.

Solution	Implementation description
Maintenance Ticketing Systems	<ul> <li>Integration with standard ticketing and workflow systems, such as ServiceNow from mobile app Flexible Spaces</li> </ul>
HVAC (temperature control) Integrations	<ul> <li>Interoperability with most building management systems that operate on the BACnet protocol</li> <li>Integration with mobile app Touchless Office temperature control and Lighting Control solution for energy management based on occupancy</li> </ul>
Access Control Systems	Integration with Siemens Syveillance access control system
Location Services	Integration with Pointr technologies for bluedot navigation within the Enlighted mobile app Flexible Spaces
Business Intelligence Software	Through seamless data APIs, Enlighted integrates with popular BI tools, such as Tableau,     Power BI and SAP Cloud Analytics
Third Party Sensors	<ul> <li>Integration with a wide array of sensors to provide visibility into space occupancy, environmental and energy usage</li> </ul>
Building Management Systems (BMS)	Enlighted systems integrate with Siemens and other third-party building management systems
Energy Management Systems	Enlighted solutions have been integrated with building energy systems for consolidated reporting as well as occupancy-based actions

### **€** Enlighted

Building Robotics, Inc., a Siemens Company

#### **Turn Everyday Spaces into Extraordinary Places**

Wherever space, people and work meet, Enlighted empowers organizations with the technology to transform real estate spaces into regenerative places that fuel positive impact for people, portfolio, and our planet.

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